

SmartEET Service Functional Specification

This Specification defines the limited scope of SmartEET Service features included in the provision to the Customer. Features, integrations, reports, configurations, or work not expressly listed in this Specification are not included in the scope of the Service, unless the Parties agree otherwise in the form provided in the Terms and Conditions.

1. Purpose of the service

SmartEET is a SaaS service designed to record transactions in the Czech Republic's EET 2.0 system. The service prepares, signs, and transmits messages to the EET 2.0 system and stores the results of their processing.

2. Functional scope

2.1 API interface

The service provides an API that allows you to:

- authentication of integration clients,
- registration of sales and returns documents,
- transferring documents to the EET system,
- receipt of processing results.

Only authorization methods, fields and information specified by the SmartEET API contract are supported.

2.2 Handling the fiscalization process

For each document submitted, the service:

- identifies the taxpayer,
- verifies data in accordance with the SmartEET API contract,
- uses a certificate assigned to the taxpayer,
- transmits data to the EET system,
- saves the result of the operation,
- provides processing status.

2.3 Handling EET system unavailability situations

In the event of a temporary unavailability of the EET system, the document is placed in a queue for reprocessing. Once EET system availability is restored, the service resubmits the queued transactions.

3. SmartEET Portal

The SmartEET portal is used to monitor fiscalisation, view data stored in the service and report.

The portal is available in the following languages:

- Czech,
- Polish,
- English.

3.1 Operational dashboard

The dashboard presents aggregated information regarding:

- number of registered documents,
- sales value,
- return values,
- fiscalization statuses.

3.2 Viewing documents

The portal allows you to:

- document search,
- viewing document details,
- verification of processing status,
- preview of the received EET confirmation (POK),
- view error information.

3.3 Reporting

The service allows you to generate reports:

3.3.1 Manual reports

Generated at the user's request for a selected data range.

3.3.2 Periodic reports

Recurring reports are automatically generated according to a configured schedule and shared with configured recipients.

3.3.3 Report types

Daily operational report. Includes:

- number of sales transactions,

- number of refund transactions,
- sales transaction value,
- value of refund transactions.

Detailed document report. Contains transaction data recorded in SmartEET along with their processing status.

3.3.4 Report formats

Reports are available in the following formats:

- CSV.

4. User management

The service allows you to manage SmartEET Portal users and assign them configured roles.

5. User authentication

5.1 Microsoft Entra ID Login

The user can log in to the service via Microsoft Entra ID using the Single Sign -On mechanism.

5.2 Local accounts

Users can log in to the service using a local account using their email address and password. The user's tenant will be selected based on the domain of their email address.

6. Support for organizational structures

The service enables the assignment of organizational units, cash registers and certificates used for communication with EET to the taxpayer.

7. Security and data separation

The service operates in a multi -tenant model . Each client's data and configuration are separated from the data and configuration of other clients. Users only have access to the organization's data for which they have been assigned permissions.